

Part-time Sales Advisor

Competitive Hourly Rate
24 hrs worked over 3 days (including Saturdays)

**Cynthia Spencer BIG Charity Shop. Pondwood Close,
Moulton Park, Northampton. NN3 6RT**

About Cynthia Spencer

Cynthia Spencer Hospice provides specialist palliative care for people living with life-limiting illnesses across West Northamptonshire. Cynthia Spencer Hospice Charity works alongside the Hospice to raise the additional funds needed to support this vital care for patients and their families.

We are on an exciting journey to grow our income and reach more people across our community. Gifts in Wills play an incredibly important role in helping to secure the future of hospice care and we are looking for a dedicated Legacy Fundraiser to develop this important area of our fundraising.

About the role

We are looking for a friendly, enthusiastic and customer-focused sales advisor to join our charity shop team. As a sales advisor, you will help create a welcoming shopping experience for our customers, while supporting the day-to-day running of the shop. You will also play an important part in helping us raise vital funds for our Hospice Charity and the people and communities we support.

Duties and Key responsibilities

- Provide excellent customer service and assisting customers on the shop floor.
- Operate the till and handle cash and card payments.
- Sort, price and display donated stock.
- Keep the shop clean, tidy and well presented.
- Replenish stock and create attractive displays.
- Accept and process donations.
- Work as part of a friendly team alongside our volunteer teams.
- Help to meet shop sales targets and maximise income for the Charity.

About You

We are looking for someone who is:

- Friendly, approachable and confident speaking to customers and donors.
- Reliable, organised and able to work as part of a team.
- Comfortable working in a busy retail environment.
- Enthusiastic about charity retail and supporting a good cause.
- Flexible and willing to get involved with different aspects of shop life.
- Previous retail or customer service experience is desirable, but full training will be provided.

Why Join Us?

- This is a great opportunity to build retail experience while making a real difference.
- Every sale and donation helps us to raise funds for our Hospice Charity, and you will be part of a team that helps make that possible.
- Training and developing our team members are important to us, and this will be provided.
- You will be an important part of our friendly and supportive retail team.

We are an equal opportunity employer and welcome applicants from all backgrounds who meet the requirements of the role. We celebrate diversity and are committed to creating an inclusive environment where everyone can thrive.

If you are passionate about people, retail and making a real difference, we would love to hear from you.

Closing date for all applications is Friday 11th September.

Please note we will review applications as they are received, and we may close the application process early at our discretion.