Cynthia's 1940s Big Band Bash 2026

Term's & Conditions

1. Tickets
   1.1 To attend the event, subject to availability, you must purchase a ticket and pay the applicable fee of £65 per person in advance of the event date ("Ticket Price"). The Ticket Price may vary due to special promotions.
   1.2 Tickets cannot be purchased on the day of the event.
   1.3 Each ticket admits one guest only.
   1.4 By purchasing a ticket, each guest acknowledges and accepts these Terms and Conditions
   1.5 The ticket cost contributes towards the cost of organising and staging the event.
2. Cancellations and Transfers
   2.1 If you are unable to attend, you may request to transfer your place to another individual at the discretion of Cynthia Spencer Hospice. Please contact the Events Team at events@cynthiaspencer.co.uk as soon as possible to discuss this.
   2.2 Ticket payments are non-refundable.
   2.3 Tickets are non-transferable unless expressly agreed by Cynthia Spencer Hospice.
3. Liability
   3.1 Cynthia Spencer Hospice accepts no responsibility for any personal injury, accident, loss, or damage suffered by attendees, except where liability cannot be excluded by law.
4. Additional Costs
   4.1 Any additional costs associated with attending the event, including but not limited to travel, accommodation and personal expenses, are the responsibility of the attendee.
5. Event Cancellation or Changes
   5.1 Cynthia Spencer Hospice reserves the right to cancel, postpone, or amend the event where necessary.
   5.2 Cynthia Spencer Hospice reserves the right to amend the event programme, entertainment, performers, venue layout or timings where reasonably required. Any such changes shall not entitle attendees to a refund.
6. Conduct and Participation
   6.1 We reserve the right to refuse entry to the event or require an attendee to leave if:
      a) They fail to follow instructions given by the event team.
      b) They attempt to participate in a manner which, in our reasonable opinion:
         i. May cause injury to themselves or others;
         ii. May damage property or the environment;
         iii. Is likely to cause offence to others; or

iv. Creates a risk to health and safety.
v. They appear unfit to participate due to:
vi. Excessive consumption of alcohol; or
vii. The use of illegal drugs or other substances.

7. Photography and Media
   7.1 An official photographer may be present at the event.
   7.2 Photographs and video footage taken during the event may be used by Cynthia Spencer Hospice for marketing, publicity, promotional materials, social media, website content and future event promotion.
   7.3 By attending the event, you consent to the use of any official photographs or recordings in which you may appear, unless you notify the event team in advance.
8. Dietary Requirements and Allergies
   8.1 Attendees must notify Cynthia Spencer Hospice of any dietary requirements, allergies or intolerances at the time of booking or as soon as reasonably possible thereafter.
   8.2 Whilst every effort will be made to accommodate dietary requirements, Cynthia Spencer Hospice cannot guarantee that food served at the event will be free from allergens.
9. Raffle and Auction
   9.1 Any raffle, auction or other fundraising activity held during the event will be subject to any applicable laws, regulations and additional rules communicated on the day.
   9.2 Auction bids are binding. Successful bidders are responsible for payment and collection of purchased items in accordance with instructions provided by Cynthia Spencer Hospice.
   9.3 Payment for auction items must be made before leaving the event unless otherwise agreed by Cynthia Spencer Hospice.
   9.4 Cynthia Spencer Hospice reserves the right to substitute raffle prizes or auction items with alternatives of equal or greater value where necessary.
10. Minimum Age Requirement
   10.1 This event is intended for attendees aged 18 years and over.
   10.2 The sale and consumption of alcohol will be subject to all applicable licensing laws.
11. Accessibility Requirements
   11.1 Attendees requiring accessibility assistance are encouraged to contact the Events Team before the event so that reasonable arrangements can be considered where possible.
12. Lost Property
   12.1 Cynthia Spencer Hospice accepts no responsibility for personal belongings that are lost, stolen or damaged during the event.

13. Table Seating

13.1 Table seating will be allocated prior to the event.

13.2 If you would like to be seated with another booking, please email events@cynthiaspencer.co.uk as early as possible. Whilst every effort will be made to accommodate requests, this cannot be guaranteed.

13.3 Cynthia Spencer Hospice reserves the right to adjust table allocations where necessary to accommodate venue capacity, accessibility requirements, event operations, or other reasonable event management requirements.

14. Data Protection and Privacy

14.1 We will only use your personal information in accordance with our Privacy Policy.

14.2 Information provided during registration will not be shared with any other organisation except where required by law.

14.3 For full details of our Privacy Policy, please visit: www.cynthiaspencer.org.uk/privacy-policy